



⚡ Grounded in 6 sources

How to Land a Job in Healthcare Transportation

A grounded, step-by-step guide to landing real, hireable jobs in the growing field of healthcare transportation—covering roles, pay, requirements, and insider shortcuts you won't find on generic job boards.

📌 **Updated for 2026**  **\$18–\$34/hr** Source-reported US pay for entry-level NEMT drivers (2026)

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Start Fast

Clear first steps you can take this week.



Real Sources

Built from people who actually did it.



Honest Numbers

Source-reported pay, costs, and risks.

Get the Full Guide Vault →

🔒 Includes checklists, scripts & source-backed insights

YOU WILL LEARN

- ✓ Who This Guide Is For
- ✓ Why This Job Is Worth Looking At
- ✓ Pay Potential — The Real Numbers
- ✓ Opportunity Snapshot
- ✓ What The Job Actually Does
- ✓ Requirements

▶ **MODULE 01**

Who This Guide Is For

This guide is for job seekers who want a real, hireable role in healthcare—especially those interested in patient-facing work that doesn't require a clinical degree. It's built for people looking to enter or transition into the healthcare transportation field, including Non-Emergency Medical Transportation (NEMT) driver and dispatcher roles.

▶ **MODULE 02**

Opportunity Snapshot

\$18–\$34/hr

Typical US pay for NEMT drivers (source: industry benchmark)

1–3 weeks

Typical time from application to first shift (if requirements met)

No degree

Most roles require only a clean driving record + basic training

High demand

Aging population & Medicaid/Medicare churn driving need for drivers

Compliance risk

Strict background, insurance, and documentation checks

▶ **MODULE 03**

Why This Job Is Worth Looking At

Healthcare transportation is a stable, growing sector—especially as Medicaid and Medicare plans shift coverage and more patients need rides to appointments. Unlike many healthcare roles, NEMT driver and dispatcher jobs rarely require a degree. The work is patient-facing,

offers flexible shifts, and is less likely to be automated in the next 5–10 years (especially outside major cities).

Self-pay and private-pay demand is rising, especially as Medicaid contracts tighten. This means more job openings with local fleets, brokers, and even hospital systems directly.

▶ **MODULE 04**

What The Job Actually Does

Non-Emergency Medical Transportation (NEMT) drivers transport patients to and from medical appointments, dialysis, physical therapy, or hospital discharges. Most trips are scheduled in advance via a broker, hospital, or Medicaid plan. Drivers may operate wheelchair vans, stretcher vans, or regular vehicles, depending on the passenger's needs.

Dispatchers coordinate trip schedules, handle last-minute changes, and communicate with both drivers and patients. Both roles require accurate documentation, compliance with HIPAA, and sometimes basic patient assistance (door-to-door or curb-to-curb).

▶ **MODULE 05**

Pay Potential — The Real Numbers

Role	Alternate Titles	Typical Pay (2026)	Notes
NEMT Driver	Medical Transport Driver, Patient Transporter, Wheelchair Van Driver, Ambulette Driver	\$18– \$28/hr	Source: industry benchmark, varies by region and shift
NEMT Dispatcher	Transportation Scheduler, Medical Transportation Coordinator, Trip Scheduler	\$20– \$34/hr	Source: employer listings, higher in urban areas or with experience
NEMT Broker Employee	Trip Coordinator, Intake Specialist, Call Center Agent (Healthcare)	\$18– \$26/hr	Source: broker job postings, may include benefits

Source-reported pay: \$25–\$34/hr for experienced drivers (industry benchmark, 2026). Entry-level often starts at \$18–\$22/hr, with potential for raises after 12–24 months or with additional certifications (e.g., wheelchair securement, CPR).

► **MODULE 06**

Requirements

Requirement	Details
Age	Usually 21+ (some states allow 18+)
Driver's License	Valid, clean driving record (no major violations)
Background Check	Criminal and DMV check required by all major employers
Drug Test	Pre-employment and random testing common
Physical Exam	May be required for wheelchair/stretching van roles
Training	Basic patient handling, HIPAA, CPR (often provided on hire)
Insurance	Covered by employer; independent contractors may need commercial auto insurance

▶ MODULE 07

Skills Needed

- 1 Safe, defensive driving (especially with vulnerable passengers)
- 2 Basic patient assistance (wheelchair securement, door-to-door help)
- 3 Clear communication with dispatch, patients, and healthcare staff
- 4 Accurate documentation and compliance with privacy laws (HIPAA)
- 5 Problem-solving under time pressure (e.g., last-minute schedule changes)

▶ MODULE 08

Certifications or Licenses

Certification/License	How to Get It	Required?
CPR/First Aid	Red Cross, American Heart Association, or employer-provided	Often required
Wheelchair Securement Training	On-the-job or local community college	Required for wheelchair van roles
HIPAA Training	Usually provided by employer	Required
Commercial Driver's License (CDL)	State DMV (only for large vehicles)	Sometimes required
Passenger Assistance Safety and Sensitivity (PASS)	Community college or employer	Preferred by some employers

▶ MODULE 09

Beginner Roadmap

- 1 Research local NEMT employers (search: 'Medical Transport Driver', 'Patient Transporter', 'NEMT Driver' on Indeed, Glassdoor, or local hospital job boards).
- 2 Check your driving record and resolve any outstanding issues.
- 3 Get a basic CPR/First Aid certification (Red Cross or American Heart Association).
- 4 Prepare a simple resume highlighting safe driving, reliability, and any customer service or healthcare experience.
- 5 Apply to at least 5 NEMT companies, brokers, or hospital transportation departments.

- 6 If selected, complete employer-provided training (HIPAA, wheelchair securement, etc.).

- 7 Start with part-time or fill-in shifts to build experience and references.

▶ **MODULE 10**

7-Day Action Plan

- 1 Day 1: Pull your driving record (state DMV online portal).
- 2 Day 2: Register for a CPR/First Aid class (Red Cross or local provider).
- 3 Day 3: Search Indeed, Glassdoor, and local hospital job boards for 'Medical Transport Driver', 'NEMT Driver', and 'Patient Transporter' roles.
- 4 Day 4: Draft a 1-page resume focused on reliability, driving, and any patient/customer experience.
- 5 Day 5: Apply to 3–5 open jobs. Use the script below for cover letters/emails.
- 6 Day 6: Prepare for interviews—review HIPAA basics and common patient scenarios.
- 7 Day 7: Follow up with employers by phone or email.

▶ **MODULE 11**

30-Day Action Plan

- 1 Week 1: Complete all required certifications (CPR, HIPAA, wheelchair securement if needed).
- 2 Week 2: Attend interviews and complete any required assessments or ride-alongs.
- 3 Week 3: Accept a job offer and complete onboarding paperwork.
- 4 Week 4: Shadow an experienced driver or dispatcher; ask about common pitfalls and compliance routines.

- 5 End of Month: Request feedback from supervisor and set a goal for first 90 days (e.g., zero missed pickups, perfect documentation).

▶ **MODULE 12**

Insider Secrets & Shortcuts

- 1 Never buy or lease a vehicle for NEMT work unless you have a signed, written job offer or contract—verbal promises are not revenue (Coach Wina McGee, RNBSN).
- 2 If applying in Maryland or similar 'contract cultures', always ask for written confirmation of work before committing to expenses—'If it's not in writing, it's not real revenue.'
- 3 For wheelchair/stretching van roles, get certified in wheelchair securement and PASS (Passenger Assistance Safety and Sensitivity)—some employers will pay a premium for these.
- 4 Monitor broker transitions: United Healthcare Community Plan of Texas switched to Safe Ride Health as NEMT broker (Jan 2026); Nebraska switched to MTM Health. Apply directly to new brokers when transitions occur—these periods create new openings.
- 5 Use RouteGenie or similar NEMT software experience as a resume keyword—brokers and fleets are prioritizing candidates familiar with dispatch and compliance software.
- 6 If you're in a region with Uber Health or Lyft Healthcare partnerships, check for 'Healthcare Driver' or 'Medical Transport Partner' roles on those platforms—these are sometimes posted separately from standard ride-share jobs.

▶ **MODULE 13**

Exact Resume Keywords

- 1 Non-Emergency Medical Transportation (NEMT)

- 2 Patient Transport

- 3 Wheelchair Securement

- 4 HIPAA Compliance

- 5 CPR Certified

- 6 RouteGenie (or other NEMT software)

- 7 Defensive Driving

- 8 Customer Service

- 9 Medical Appointment Transport

- 10 Ambulette Driver

▶ **MODULE 14**

Copy/Paste Application Script

▶ **MODULE 15**

Interview Talking Points

- 1 Describe a time you handled a difficult or anxious passenger—emphasize patience and clear communication.

- 2 Explain your understanding of HIPAA and why patient privacy matters in transportation.

- 3 Discuss your process for vehicle safety checks and documentation.

- 4 Share your experience with wheelchair securement or assisting passengers with mobility challenges.

- 5 If you have experience with NEMT software (e.g., RouteGenie), mention it specifically.
- 6 Ask about the company's compliance training and support for new drivers.

▶ **MODULE 16**

Red Flags / Scams To Avoid

Warning

Avoid any employer or broker who asks you to buy or lease a vehicle up front without a signed, written job offer or contract. Do not pay for 'guaranteed' job placement. Legitimate NEMT employers cover insurance and onboarding costs. If a company promises high pay with no background check or training, it's likely a scam or non-compliant operator. Always verify the company's Medicaid or broker credentials with your state's Department of Health or Medicaid office.

▶ **MODULE 17**

Source Notes

“If it's not in writing, it's not real revenue. It may be a real need. It may be a good intention, but you do not build your company on intentions. You build your company on what you can prove.”

— Coach Wina McGee, RNBSN

[1] Coach Wina McGee, RNBSN (YouTube transcript, Maryland NEMT pitfalls and contract culture)

[2] Industry benchmark: \$25–\$34/hr NEMT driver pay (transcript, national pay survey)

[3] Medicaid/Medicare broker transitions: Safe Ride Health, MTM Health (transcript, 2026 updates)

[4] RouteGenie and Provide A Ride integration (transcript, NEMT software and broker workflow)

[5] Uber Health and Lyft Healthcare partnerships (transcript, ride-share in medical transport)

[6] HIPAA, CPR, and PASS requirements (transcript, compliance and training details)

▶ RESOURCE GUIDE

Resources, Certifications & Direct Links

Tap straight into search results, certification training, and paid apprenticeships for this path.

🔍 DIRECT SEARCH LINKS

Indeed — open roles

biggest board ↗

LinkedIn Jobs

apply + network ↗

ZipRecruiter






1-click apply ↗

Google — near me

local + niche boards ↗

Glassdoor — real salaries

verify pay ↗

-  **CPC Medical Coding (AAPC)** Medical coding cert Paid ↗
-  **Phlebotomy / CNA (Red Cross)** Healthcare entry certs Free ↗
-  **ABRET EEG Tech (R. EEG T.)** Neurodiagnostic/EEG tech credential — \$78K+ path, 1-2yr Paid ↗
-  **HSPA CRCST (Sterile Processing)** Sterile processing tech cert — hospital path, ~4-6mo Paid ↗
-  **NREMT (EMT Basic)** EMT cert — fast entry healthcare, ~3-4mo Paid ↗

Hack

Set a saved-search alert on [Indeed](#) + [LinkedIn](#) for this exact term — new roles hit your inbox before they're crowded.








▶ **TOOL GUIDE**

Tool Stack — Organized by Category

Every tool for this path, grouped by category. Free tools first, paid last. Tap any logo to open it.






Job Boards

7 free · 0 paid

	Indeed	Largest job board	Free	↗
	LinkedIn Jobs	Jobs + networking	Free	↗
	Remote OK	Remote jobs board	Free	↗
	USAJOBS	Federal government jobs	Free	↗
	We Work Remotely	Remote-only jobs	Free	↗
	Wellfound	Startup + tech jobs	Free	↗
	ZipRecruiter	Quick-apply job board	Free	↗







Resume & ATS

5 free · 0 paid

	Jobscan	ATS keyword matching	Free	↗
	Kickresume	Templates + AI writer	Free	↗
	Resume Worded	Resume + LinkedIn scoring	Free	↗
	Rezi	AI ATS resume builder	Free	↗
	Teal	Resume builder + job tracker	Free	↗










AI Assistants

5 free · 1 paid

	ChatGPT	Writing, ideation, prompts, drafts	Free	↗
	Claude	Long docs, reasoning, coding, agents	Free	↗
	Google Gemini	Google-integrated AI	Free	↗
	Perplexity	AI research with live sources	Free	↗
	Poe	Many AI models in one app	Free	↗
	Grok	X-integrated AI	Paid	↗





Learning & Certifications

6 free · 3 paid

-  **AWS Skill Builder** Free AWS cloud training Free [↗](#)
-  **Coursera** Courses (audit free) Free [↗](#)
-  **freeCodeCamp** Free coding + certs Free [↗](#)
-  **HubSpot Academy** Free sales/marketing certs Free [↗](#)
-  **Professor Messer** Free CompTIA training Free [↗](#)
-  **Salesforce Trailhead** Free Salesforce admin path Free [↗](#)
-  **CompTIA CertMaster** Official A+/Net+/Sec+ prep Paid [↗](#)
-  **Google Career Certificates** Job-ready certs (IT/data/cyber/UX) Paid [↗](#)
-  **Udemy** Cheap skill courses Paid [↗](#)

Productivity

4 free · 0 paid

-  **Calendly** Booking / scheduling calls Free [↗](#)
-  **Google Sheets** Trackers + light CRM Free [↗](#)
-  **Loom** Screen-record pitches/looms Free [↗](#)
-  **Notion** Docs, dashboards, templates Free [↗](#)

Money tip

Stack the **free** tools first. Only pay once a tool is directly making or saving you money.

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This guide is 1% of what members get

The community unlocks the tools that do the heavy lifting for you:



OmniCut

Upload any video — get back a timestamped, cut-by-cut edit blueprint: hooks, vocal cues, effects and animation calls, all mapped to the viral frameworks behind our own content. You (or your AI editor) just follow the map.



JobHacki Resume Builder

Our exact one-page, recruiter-tested template — auto-built from your LinkedIn in minutes, exported as an editable doc + PDF.



JobHacki Readiness Simulator

Paste any job link. Get tested on what the role actually requires, see your readiness score, and get the fastest study path to close the gaps.



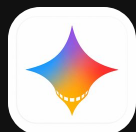
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Every guide and career path we publish — refreshed by 24/7 AI researchers so you never act on stale info.

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Join free today — founding-member pricing locks in before the tools go paid.

WHAT EACH TOOL ACTUALLY DOES



OmniCut

OmniCut watches your entire video the way an elite editor would — every frame, the full transcript, your offer and what you're actually selling — then runs it through the viral frameworks behind our own content. What you get back is a timestamped editing score: your video chopped into 10-second sequences, each with exact vocal cues, audio cues, effect calls and animation directions. Copy a sequence, paste it into Gemini Omni, and generate that cut — then the next, then the next, until the whole edit is done. Runs as a custom GPT inside ChatGPT (you'll need a ChatGPT account), purpose-built for Gemini Omni video editing the day it drops.



JobHacki Resume Builder

Drop in your LinkedIn (or paste your experience) and it rebuilds everything into the exact one-page format we use: tight summary line, education with the details recruiters scan for, metric-driven experience bullets, and the 10-category skills stack that beats ATS keyword filters. Out comes a polished PDF plus a fully editable doc — change any line later without starting over. Single-industry and multi-industry versions included.



JobHacki Readiness Simulator

Paste a real job posting link. The simulator breaks down what that role actually demands — skills, tools, terminology, scenarios — and tests you on it: multiple choice, written answers, even voice roleplay for interviews and sales calls. You get a Readiness Score out of 100 across skill match, tool match, communication and interview readiness, plus the exact study plan to close your gaps — linked straight to the guides, certs and resources that fix them.



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The full living library: 100+ grounded, step-by-step playbooks across AI businesses, careers, trades, healthcare paths and side income — every one built from people who actually did it, never theory. Our AI researchers monitor hundreds of creators and sources around the clock, so tools, pay data and methods stay current. Search it, filter it, read online or download any guide as a PDF.

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